

CUSTOMER NAME :

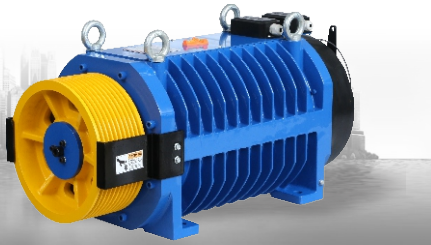
MODEL NAME / NO. :

SERIAL NO. :

DATE OF DISPATCH :

DEALER / DISTRIBUTOR NAME, ADDRESS & CONTACT NO. :

GEARLESS ELEVATOR MACHINES



www.tectronicsindia.com

TERMS & CONDITIONS

This warranty will automatically become null and void if any of the following circumstances occur:

- If machine is open or disassembled at customer end with out prior Confirmation of Tectronics Engineers
- The machine has been used in a way that does not conform to the specification for which it has been built, as indicated in the technical manual and in this Operation and Maintenance Manual.
- The identification plates are missing, or it is impossible to identify the machine.

Unless otherwise agreed upon in the sales contract, this warranty is governed by the following clauses:

- The warranty on TECTRONICS ENGINEERS products is valid for a period.
- During the warranty period, TECTRONICS ENGINEERS will replace / service without charge a component that has been recognized as defective.
- A component can be declared defective only if the relative defect has been recognized by TECTRONICS ENGINEERS.
- Components that are to be required or replaced under warranty must be sent to TECTRONICS ENGINEERS with all shipping and duty fees prepaid.
- Request to TECTRONICS ENGINEERS for service calls must be made by the customer in writing, i.e. email, letter etc.
- Labor charges, room and board, and travel costs must be paid by the customer.
- Machine Warranty will be for 5 Years Except Encoder
- Encoder Warranty will be considered as per Encoder Manufacturer Company Warranty

The following components, which are subjected to normal wear, are not included in this warranty, i.e., brake linings, Bearings and over load electrical winding

This warranty does not include compensation for shipping fees or down time.

- All warranty claims must be communicated to TECTRONICS ENGINEERS by mail within 7 days from the day that the relative problem occurs.
- TECTRONICS ENGINEERS will conform by mail the eventual acceptance of proposed repairs to be executed by the customer will send its own technical personnel.
- Any defective material replaced by the customer must remain at TECTRONICS ENGINEERS disposition for 30 days so that the necessary verification can be performed or, the material must be shipped to TECTRONICS ENGINEERS when the company so requests in writing.
- Absolutely no claims will be accepted for warranty repairs that were not previously authorized in writing by TECTRONICS ENGINEERS.
- In any case, a complete photographic study of the executed repairs operation must be supplied to TECTRONICS ENGINEERS to correct the problem and improve the quality and reliability of its machines.
- TECTRONICS ENGINEERS reserves the right to ask back defective materials in order to check the cause of the problem. If defective materials don't reach TECTRONICS ENGINEERS by 30 days from TECTRONICS ENGINEERS request, the new part will be invoiced to the customer.

Disposal Method of Machine after coddle life:

- All the parts in Machine are used as per latest environmental protection law, after the coddle life of this machine can be disposed off as follow.
- The Parts of Cast Iron, Steel, M.S, Magnet material and copper can be reclaimed as a scrape, the insulated wire, plastic, Electronic printed circuit board, corrugated paper wooden box etc. may be disposed off as per National and local law of environment protection.

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Giving touch of Indian Manufacturing



ISO 9001 : 2015 CERTIFIED



TECTRONICS ENGINEERS

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WARRANTY CARD

GEARLESS ELEVATOR MACHINES

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